

## Frequently Asked Questions

### Questions

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### Questions and Answers

- Where are you located?

We are located at the northeast corner of Fannin and Old Spanish Trail, just north of the Astrodome. Our address is 7400 Fannin, Suite 910. See our [Maps / Directions page](#) for more information.

- When are you open?

Our office is open Monday through Friday from 9:00 a.m. to 5:00 p.m. and Wednesday and Friday until 6:00 p.m. If you are a new patient, fill out and submit our patient registration form (on [rosenfeldmd.com](http://rosenfeldmd.com)) and a staff member will contact you to make an appointment.

- Are you open on week nights?

We can also schedule later appointments on Wednesdays and Fridays. Appointments can be made by calling (713) 790-0099.

- What about emergency appointments?

In the event of an emergency, we will work you into the appointment schedule.

- If I have to cancel an appointment what should I do?

If you need to cancel or reschedule your appointment, please give us at least 24 hours advance notice.

- Are there any forms to fill out once I arrive?

You will need to complete our patient registration form (on [rosenfeldmd.com](http://rosenfeldmd.com)) to make an appointment. This will give you the opportunity to fill out the form in the privacy of your own home, and give you quick access to your medical records. By filling out the form before your appointment you do not have to arrive 15 minutes early to fill out it in our office.

- How can I get my prescriptions refilled?

You can either have your pharmacy call these in or contact the office and a staff member will call your prescription in for you. Before you call, please have available your pharmacy phone number and the correct prescription name.

- What insurance do you take?

We are providers for many managed care plans and health maintenance organizations and, for your convenience, we gladly file your insurance claims for you. If you do not find Dr. Rosenfeld in your provider directory please call as these plans change daily.

- Can I pay with cash or credit card?

We take Visa, MasterCard, Discover, AMEX and personal checks. See our [Costs & Insurance page](#) .

- I'm pregnant, what happens next?

Pregnancy should be a pleasant time for you, but many changes will occur. If you know about them, they are less likely to worry you. Check our [Infertility & Pregnancy Resources](#) section for useful information.